MadCap Global Help

Q: What is a Module?

A: A Module is the core part of the MadCap experience. Each Module covers a specific Big Idea related to a certain topic and is made up of several parts: a Story, a Snack Film, 8 Connections, and 4 Interactive Activity Extensions (IAEs).

Q: What is a Module's Story?

A: The Story is your introduction to the Module. It's a short story your teacher will tell you to start you thinking about the Big Idea that the Module is all about.

Q: What is a Snack Film?

A: Each Module has a Snack Film that expands on the Big Idea and provides a summary of what is covered in the Module's 8 Connections. The Snack Film is the first thing you see when you enter a Module, and you can watch the Snack Film as many times as you want -- it can be accessed by going all the way to the left in the scrolling navigation.

Q: What is a Connection?

A: Within each Module, different ideas and concepts are covered through interactive experiences we call Connections. These Connections are your gateway to investigation and exploration, inviting you to engage with the subject in a fun way. At the end, you'll write a Reflection or submit some other material that summarizes what you've learned. Most Connections contain a short film or animation, which you will find as work through them, or use the "play" button in the upper-right Connection navigation to play it at any time.

O: What is an IAE?

A: At the end of each Module there are 4 IAEs -- Interactive Activity Extensions -- that help summarize what the Module was about. These are not like any tests you've taken before, but challenge you to show in different ways what you've learned and what it means to you. Some IAEs are locked until you've worked through all the Connections.

Q: How do I get to my Profile?

A: The head-and-shoulders icon in the bottom right global navigation takes you to the Profile, where you can review everything you've done in MadCap, including all the Connections you've completed and the Badges you've earned, as well as change your avatar. You can also access your Profile from the link on the Home screen.

Q: What is a Badge?

A: MadCap awards you with a Badge for completing certain tasks or discovering certain things within Connections. You can see the Badges you've earned as well as the ones you still need to achieve inside your Profile.

Suggestion Box

MadCap is just starting out, and we've still got a lot to learn about how we can teach you better. We would love to hear what you think, and especially any suggestions you might have about how we can make the experience better.

If you've got something to say, please enter it into the suggestion box below and send it to us. We appreciate your help.

[TEXT ENTRY BOX with SEND BUTTON that shunts their comment to an email address, noting the time and date and identity of the sender.]